TOWN OF GRANBY
INTRA-BOARD ADVISORY COMMITTEE
REGULAR MEETING MINUTES
NOVEMBER 9, 2026

PRESENT: Mark Fiorentino, First Selectman; Heather Lombardo, BOE Chairwoman and Toby Proctor, Board of Finance Vice-Chairman

ALSO PRESENT: Mike Walsh, Town Manager

ABSENT: None

1. PLEDGE OF ALLEGIANCE

2. MINUTES

2.I. Approval of IBAC Regular Meeting Minutes – September 14, 2026
ON A MOTION by H. Lombardo, seconded by M. Fiorentino, the committee voted unanimously (3-0-0) to approve the minutes of September 14, 2026, as presented.

3. NEW BUSINESS

At the request of the chair, agenda item 4.1 (New Business) was taken up prior to agenda item 3.1. (Old Business) due to online participation of representatives from CLA, Lindsey Intrieri and Aaron Perillo. L. Intrieri provided an update of CLA's engagement, indicating that staff interviews concluded on October 19, 2026; that CLA is completing current organizational charts with details regarding staff duties and responsibilities; and that CLA will present multiple models of potential final work products, which will also include information about potential union and software implications, all of which would then be put forth to this board.

M. Fiorentino asked how that timeline would track with the upcoming IBAC meeting scheduled for December 14, 2026. CLA responded that they anticipated having three to four potential models to present by that date. M. Walsh indicated that IBAC could take a preliminary look at CLA's models, and M. Fiorentino proposed reviewing the models at the next IBAC meeting. Discussion ensued. H. Lombardo asked what this work would mean for this year's budget. L. Intrieri responded that any financial implications would not hit until FY 28, but would be clear for the preliminary discussions with IBAC members. L. Intrieri noted that the longevity of current software is questionable and software systems upgrades are an issue.

4. OLD BUSINESS

4.I. Draft goals

M. Fiorentino noted that IBAC has adopted one goal and suggested that the group should finalize an additional goal with regard to organizational structure, and that all IBAC goals should be part of each meeting agenda. Building resiliency and redundancy into municipal (both town and education) services was discussed, as was improving customer service and consistency. Discussion ensued, including about municipal websites' function and integration. M. Walsh read the first IBAC goal from the July minutes. T. Proctor indicated the goal language would be included on the next meeting's agenda. H. Lombardo asked a question about cost savings in the long versus short term as it relates to the first IBAC goal. Discussion ensued. M. Fiorentino suggested not reopening that one goal, as it had been agreed upon. Further discussion ensued about public feedback and directive to IBAC that

the board look at different organizational structures. T. Proctor directed board members to all work on a statement for the goal of improved customer service and report back to IBAC at next month's meeting. T. Proctor suggested that a page be added to the budget to remind the public how many current shared services agreements Granby has and cited numerous examples. Discussion ensued and M. Fiorentino supported this addition.

5. **DISCUSSION OF ACTION ITEMS FOR NEXT MEETING**
   The items for the December meeting, as discussed above, were reiterated and agreed upon.

6. **PUBLIC COMMENT**
   None

7. **ADJOURNMENT:**
   ON A MOTION by H. Lombardo, seconded by M. Fiorentino, the committee voted unanimously (3-0-0) to adjourn the meeting at approximately 6:40 p.m.

The next regular meeting of the Intra-Board Advisory Committee is scheduled for Monday, December 14, 2026, at 6:00 p.m. at the Senior Center.

Respectfully submitted,

Stephanie D'Ambrose

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Recording Secretary